

	Zoomaria S.r.l.	IST-02
	COMPANY QUALITY POLICY FOR HEALTH AND HYGIENIC SAFETY	Date of Issue
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The company ZOOMARIA SRL is a start-up born and professionally managed with passion which has its core business in the global animal nutrition market.

ZOOMARIA is strongly committed to research to provide farmers with effective product solutions in the field of feed supplements; with an eye to biosecurity, in particular for poultry, pigs and cattle.

Our challenge is to address international markets that are very different from each other due to various environmental, climatic-territorial, cultural, traditional factors, etc., aiming to satisfy the specific and unique needs of each Customer. Zoomaria is aiming as a priority to consolidate these results, but, at the same time, it is investing both to develop new market areas and to diversify by trying to reach other types of customers who require supplies for different categories of animals (horses, bees, fish and Pet) and for different products (wellbeing, care, beauty, etc.).

In addition to our standard product list, we also customize mixing product solutions as needed and are also open to private-label sales.

The key principles of ZOOMARIA are and must be:

- the formulation of high quality, innovative and performing products to offer to our customers and distributors
- the continuous search for customer satisfaction through the utmost seriousness in work, a personalized product offering, a fast production and logistics service suited to their needs
- adopt a management system compliant with the requirements of the GMP+ standard, applicable regulatory requirements and customer requirements to guarantee the safety, quality, legality and authenticity of the products placed on the market
- work in full compliance with applicable laws and food safety thanks to constant updating and monitoring of developments in the matter
- the adoption of policies towards suppliers that strengthen the partnership relationship in full compliance with contractual agreements, ensuring that the relationship becomes long-lasting, and which leads to the identification and development of products and services capable of satisfying our needs
- the involvement and satisfaction of collaborators by ensuring adequate tools, responsibility and freedom of action and sharing strategies and objectives

The Management is committed to ensuring that internal and external communication is clear and fast to prevent risks and improve everyone's level of satisfaction. It promotes the continuous improvement of company activities through the periodic evaluation of performance indicators, support for the correct application and evolution of internal rules and the provision of resources aimed at achieving objectives.

We are all called to apply and support company policy.

THE DIRECTION

